

Aetna RX Mail Order

If you take a prescription medication on an ongoing basis, your prescription drug plan allows you, to order prescriptions from Aetna by mail, which offers convenient refills and saves you money regardless of the Tech plan in which you are enrolled.

Husky PPO – you get a 90 day supply (three months) but pay only two copays
Husky HSA – the price of medications through mail order are lower and will help maximize your HSA dollars

More about getting started with mail order

How should my doctor write my mail order prescription?

Ask your doctor to write your prescription for a 90-day supply with refills when appropriate instead of 30-day supply with refills. It is important to ask for a 90-day supply, as opposed to a 30-day supply, in order to receive up to 90 days of medication for the two copay amount.

Please note that the actual quantity and/or days' supply may vary for each drug. Your doctor's instructions on how to take the medication, state and federal dispensing guidelines, or how the medication is packaged may impact the quantity and/or days' supply you can receive.

How long does it take to get my medications when I use mail order?

First-time orders will usually be delivered within 8 to 11 days after we receive your order. Refills usually arrive in less time. Refills ordered online are usually delivered within 3 to 5 days after we receive your order. For refills mailed in, please allow 6-9 days.

How are medications shipped?

Most medications are shipped via the U.S. Postal Service at no cost to you. Medications containing certain controlled substances are shipped United Parcel Service (UPS). Express shipping is also available for an additional fee.

What if I need to speak with a pharmacist?

Our registered pharmacists are available 24 hours a day, seven days a week to answer any questions about your medications.

How do I pay for my prescriptions?

If you mailed your prescription to us, you can enclose your payment with your order or we can bill you. If you used our online services, you will be prompted for credit card information online or we can bill you as well. For your convenience, we offer autocharge, which allows you to place a credit card on file with Aetna's mail order pharmacy. When you enroll, we will automatically charge any orders covered under your member number (all covered household members) to the card of your choice.

Mail order – fast, safe, convenient and it saves you money! Get started today by checking out the information available at the Aetna Navigator website.