



Massage Therapy Claims

Michigan Tech's health insurance covers massage therapy when prescribed by a physician. The prescription must state the number of sessions prescribed and the diagnosis. When submitting a claim, the prescription must be included each time. Services must be by an independent, licensed massage therapist who is not located in the same complex as the doctor prescribing the massage therapy.

The massage therapy benefit is covered under the Outpatient Short-Term Rehabilitation umbrella which includes a combined 60 visit maximum per calendar year.

Follow these guidelines when completing a claim for massage therapy:

All claims must be faxed to the number listed below. Do not mail massage therapy claims.

- Complete an **Aetna Medical Request** form.
 - Section 1 through 29: Complete as applicable.
 - Sections 30 through 40: Write "see attached prescription" in this area.
 - Section 41: Use Procedure Code 97124 (15 minutes of therapy). Indicate the number of units (example: 4 units = 60 minutes)
 - Sections 42 – 49: If all information required is on the receipt, write "see attached receipt" in this area.
- Write "Michigan Tech Massage Therapy" at the top of the claim form.
- Fax the completed claim, a copy of your Aetna member card, a copy of the prescription and a copy of the paid receipt from the provider to **860-975-0785**.

TO PREVENT DELAYS IN CLAIMS PROCESSING, PLEASE NOTE THE FOLLOWING:

Claim forms should be typed if possible.

Fax a new claim form for each submission; do not re-fax old copies as they tend not to receive as clearly.

Do not re-fax old copies of the Aetna member card or the prescription; again they do not receive as clearly.

If you have questions about your claim, contact Aetna at 888-215-8485. The Benefits office does not have access to personal claim information without consent of the primary member.