



Student Health Insurance Frequently Asked Questions

Why is there a student health insurance hold on my account?

All international students and graduate students of Michigan Tech are required to have health insurance. A hold is placed on the account until the requirement is met.

Am I required to purchase student health insurance from Michigan Tech?

All graduate and international students are required to have health insurance. A policy can be purchased through the University, or provide proof of comparable coverage applicable in the U.S.

Who is the student insurance carrier?

United HealthCare Student Resources

If I purchase student health insurance through Michigan Tech, when will I get my insurance card?

United Healthcare will mail your insurance card to the mailing address you have on file with Michigan Tech (in Banweb) when you purchase coverage. You will receive the card in approximately 10 days.

How do I update my mailing (MA) address?

Log onto your Banweb account to update your mailing address.

Can anyone purchase student health insurance through Michigan Tech?

Only *enrolled students* are eligible to purchase a student health insurance policy.

I'm enrolled for the fall semester, but will not be enrolled for the spring semester. Can I purchase annual coverage or fall and spring coverage?

Yes, as long as you purchase the coverage while an enrolled student in the fall.

Can an undergraduate student purchase student health insurance through Michigan Tech?

Yes, a domestic undergraduate enrolled in classes at Michigan Tech may purchase insurance, but it is not required.

I have my own insurance; do I need to buy a policy through the University?

No. If you have comparable coverage applicable in the U.S. please complete the comparability waiver form here: <http://www.admin.mtu.edu/hro/stud%20insurance/index.shtml>

What is the cost to purchase student health insurance through Michigan Tech?

You will find enrollment forms here with cost of coverage:

<http://www.admin.mtu.edu/hro/stud%20insurance/index.shtml>

I purchased student health insurance but haven't received my card yet. How can I get another?

Your health insurance card is sent to the mailing (MA) address you have on file in Banweb at the time coverage is purchased. A temporary member card can be printed and new cards can be ordered online at

<https://www.uhcsr.com/SelfServiceSupport/students/myaccount/TieAccountIdentify.aspx>

Can I buy health insurance for my dependents?

The spouses and children of enrolled students are eligible for dependent coverage. You will find enrollment forms here:

<https://www.uhcsr.com/SelfServiceSupport/Students/CollegeStudents.aspx#FindMySchoolPan>

Where can I go to buy health insurance?

Enrolled students can purchase the insurance directly from their Banweb account or pay at the Student Service Center. Brochures and enrollment forms can be viewed and printed from the United HealthCare Student Resources link here:

<https://www.uhcsr.com/SelfServiceSupport/Students/CollegeStudents.aspx#FindMySchoolPan>

Where is the Student Insurance Office located?

Lakeshore Center, 2nd floor

Who do I call with claims questions?

Call United HealthCare at 1-800-767-0700 with claims questions. Have your health insurance member card and the date of service ready.

Where can I find the Schedule of Benefits?

Policy brochures are available at the Student Insurance office or online at

<https://www.uhcsr.com/SelfServiceSupport/Students/CollegeHome.aspx>

What is the United HealthCare web address?

www.uhcsr.com Click the link "Find My School's Plan"

How can I contact the Student Insurance office?

906-487-1088 voice

906-487-3220 fax

studentinsurance@mtu.edu